

## **FAQs on Micromax Bharat 1 phone bundled with BSNL SIM**

Q1. From where customer can purchase Micromax Bharat 1 phone?

Ans- Customer can purchase Micromax Bharat 1 phone from the nearest dealer/ distributor of Micromax. Customer can find nearest distributor from store locator option on micromax website.

Q2: Whether SIM is available with Phone or to buy from BSNL?

Ans:-SIM is available with Phone.

Q3: - What is the cost of SIM?

Ans:- SIM cost is Zero.

Q4:- From where and how SIM will be activated in this scheme?

Ans- Customer can activate SIM through ekyc at micromax retailer point. If ekyc facility is not available at micromax retailer point then customer may approach nearest BSNL CSC/Franchisee/Retailer for activation of the SIM.

Q5. Who can avail this plan?

Ans: - Any customer, Purchasing Bharat1 phone and recharging with FRC97 only can avail this plan.

Q6. What are the plan charges and benefits of plan to the customers?

Ans- Plan charges id Rs 97/-. In Rs 97, customers gets unlimited voice and data( speed reduced to 80 kbps after 5Gb) validity is 28 days.

Q7. What are the various steps for activation of the Plan97?

Ans: (I) Insert the SIM into Bharat1 Phone. If SIM is inserted in any other phone, then this plan will not be activated.

(II) Get the ekyc done.

(III) After ekyc, recharge with plan/FRC 97. Plan will be activated within 2hours.

Q8.Whether this plan is applicable to both prepaid and postpaid users?

Ans- This plan is applicable for prepaid users only.

Q9. Whether free voice/ data will work in roaming?

Ans:-Yes for roaming in BSNL area only. In Delhi and Mumbai free voice will not work.

Q 10.What is the price of Bharat 1 phone?

Ans- MRP of Bharat 1 phone is Rs 2200/-

Q11- Whether Micromax Bharat 1 phone is network locked to BSNL SIM?

Ans-No