

Information on Shortcodes/Special character codes

Name of the SP: BSNL

Information for the quarter ending: 31.12.2023

Short codes

S.No	Shortcode used	Description of service offered through shortcode	Tariff applicable	
			Voice (Rs/min)	SMS (Rs/SMS)
1	2	3	4	5
1	53030	SMS/WAP		3
2	56070	SMS		3
3	56070X	SMS		3
4	56070XX	SMS		3
5	56070XXX	SMS		3
6	56677	SMS		3
7	56677X	SMS		3
8	56677XX	SMS		3
9	56677XXX	SMS		3
10	56700	PRBT	Toll free	Toll free
11	56700XX	PRBT	Toll free	Toll free
12	56799	PRBT	Toll free	Toll free
13	56777	PRBT	Toll free	Toll free
14	51697	Mobile banking	session based charging	
15	57171/571710	BSNL CVPS	Toll free	Toll free
16	51969	Mgovernance		1
17	51050	Network operating Centre		0
18	51503	Call cetre		0
19	52244	Push SMS		0
20	52271	Welcome message to new customer	0	0
21	52295	Push SMS		0
22	52576	Call cetre	0	0
23	52765	Call cetre		0
24	52766	BSNL Internal		0
25	53322	Location based Advt.		0
26	53334	CDR-DR	0	0
27	53346	Result AP circle		3
28	57766	Result AP circle		1
29	53576	Retailer		0
30	54744	Bill Enquiry		0
31	53733	Bill Enquiry		0
32	53734	Choose your Mob.numer		0
33	54141	Pune ITPC		0
34	54454	ITPC for CAF		0
35	54455	Gift - Airtime registration		0
36	54456	Gift - Airtime		3

37	54457	Transcation/stock details		0
38	55121	retailing of VAS thro CTOPUP		0
39	55365	Call centre		0
40	56666	e-auction		3
41	58083	Ctopup reversal		3
42	58354	SIM configuration and setting	0	0
43	58355	SIM configuration and setting	0	0
44	54371	Women and child welfare development		2
45	54367	Election		2
46	59710	Data analytic platform		0
47	59751	Admin code		0
48	56222	SMS		Toll Free
49	5616115	Ministry Of Health project for Tobacco cessation		AS PER PLAN
50	50250(upto 8 digit suffix)	A2P International Transactional SMS service		1
51	50350(upto 8 digit suffix)	A2P International Transactional SMS service		1
52	54321	IVR	2	
53	543210xxxxxx	IVR	Toll free	
54	543212xxxxxx	IVR	2	
55	543213xxxxxx	IVR	3	
56	543215xxxxxx	IVR	5	
57	543216xxxxxx	IVR	6	
58	543217xxxxxx	IVR	2	
59	543218xxxxxx	IVR	3	
60	59752xxx	Subscription based service		Toll free
61	543211X(7 digit suffix)	Live news	1	
62	5567899XXX X	Jyotish seva	9	

63	509091XX	Accessing IVR portal	1	
64	51617	SMS to email service		Toll free
65	51618	Activation of SMS Plus services		Toll free
66	51619	Deactivation of SMS Plus services.		Toll free
67	5567866xxxxxxx	Voice chat- Direct Access	6	
68	59090 (Expandable upto 8 digits)	M/s Tata communications for International Transactional A2P SMS Termination to BSNL Customers		1
69	57007	Enterprise Bussiness(EB) call center for replying/ attending to perspective queries from customer		Toll free
70	50055	eSBM		Toll free
71	50018	Easy Credit Platform	Toll free	Toll free
72	50024	For sending bulk sms on commercial training activities		Toll free
73	57172	BSNL CVPS	Toll free	
74	5432190	IVR	9	
75	55999	OTP based mechanism for confirmation of FUP Top-Up		Toll free
76	59020xxx (with h3 digit suffix) to 59029xxx (with 3 digit suffix)	International Transactional A2P SMS Termination to BSNL Customers and for collecting responses		1
77	50505	IVR	5	
78	505050 (8 digit suffix)	IVR	Toll free	
79	505053 (8 digit suffix)	IVR	3	

80	505055 (8 digit suffix)	IVR	5	
81	505057 (8 digit suffix)	IVR	7	
82	505058 (8 digit suffix)	IVR	10	
83	530301	SMS		Toll free
84	58101	M2M services		Toll free
85	55151	For marketing activity		Toll free
86	5717105	For getting OTP consent for IVR/OBD mode of activation		Toll free
87	5717103	For getting fresh consent for Existing customer base		Toll free
88	54646	For provision of Location based Services		Toll free
89	50333	RX Mode		Toll free
90	50350	TRX Mode, Push international transactional sms traffic to deliver to BSNL Subscribers		1
91	51001	TX Mode, used by Guj IT section		Toll free
92	51503	TRX Mode, for nodal SMS reminder		Toll free
93	51505	TRX Mode,		Toll free
94	51969	TRX Mode,		3
95	52244	TRX Mode,		Toll free
96	52766	TRX Mode, For use in EETP Portal (Employability Enhancement Training Programme)		Toll free
97	53333	TX Mode,		Toll free
98	53334	TRX Mode, CDR BILLING RELEATED SMS to CUSTOMER		Toll free
99	53346	TRX Mode,		As per result differential charging

100	53733	TRX Mode, For SMS based PV/STV activation		Toll free
101	53734	TRX Mode,		Toll free
102	53735	TRX Mode, Port used for call center CRM		Toll free
103	54141	TRX Mode, Udaan-Wings sms activities		Toll free
104	54343	TRX Mode, CDR BILLING RELEATED SMS to CUSTOMER		Toll free
105	54412	TRX Mode,		5 Paisa/MOS MS
106	54454	TRX Mode,		Toll free
107	54457	TRX Mode,		Toll free
108	55999	TRX Mode, SI NOT AVAILABLE		SI NOT AVAILAB LE
109	56111	TRX Mode,		As per result differential charging
110	56666	TRX Mode,		2
111	56700	TRX Mode,		Toll free
112	56705	TRX Mode,		Toll free
113	56710	TRX Mode,		Toll free
114	56777	TRX Mode,		Toll free
115	56799	TRX Mode,		Toll free
116	57007	MO, 57007 is routed to 919482157007 in SMSC		Toll free
117	57171	TRX Mode,		Toll free
118	57176	TRX Mode,		Toll free
119	57766	TRX Mode,		As per result, differential charging
120	58081	TRX Mode, SMS to CTOPIUP dealers and subscribers		2
121	58083	RX Mode,MO SMS from CTOPIUP retailers on Android App		Toll free

122	58355	TRX Mode, GPRS Setting		Toll free
123	58356	TRX Mode, GPRS Setting		Toll free
124	58357	TRX Mode, GPRS Setting		Toll free
125	59020	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
126	59029	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
127	59030	TRX Mode, BTS fault monitering		Toll free
128	59031	TRX Mode, BTS fault monitering		Toll free
129	59090	TRX Mode, MT Done by Eb Gurgaon Team as per slab		1
130	52002	RX Mode		Rs. 3/MOSMS
131	53030	RX Mode		Rs. 3/MOSMS
132	56070	RX Mode		Rs. 3/MOSMS
133	56677	RX Mode		Rs. 3/MOSMS
134	5606000	RX Mode		RS.3/MOSMS
135	56070 and 56677	SMS	3	
136	5607011	SMS	3	
137	5607033	SMS	3	
138	5607040XX	SMS	3	
139	5607049	SMS	3	
140	5607070	SMS	3	
141	5607071	SMS	3	
142	53030	SMS	3	
143	56700	PRBT		Toll free
144	56777	PRBT		Toll free
145	56799	PRBT		Toll free
146	5670066	PRBT		2
147	59751, 59752	Cell Broadcast		Toll free
148	52929	IVR		3
149	529291XX	IVR		3
150	529298XX	IVR		3
151	529295XX	IVR		5
152	529297XX	IVR		7
153	54321	IVR		2
154	5432105 XX	IVR		2
155	5432111XX	IVR		1

156	5432114 XX	IVR	1	
157	5432121 XX	IVR	2	
158	5432122 XX	IVR	2	
159	5432124 XX	IVR	2	
160	5432133 XX	IVR	5	
161	5432144 XX	IVR	6	
162	5432150 XX	IVR	1	
163	5432155 XX	IVR	0.3	
164	5432166 XX	IVR	1	
165	5432177 XX-	IVR	2	
166	5432186 XX	IVR	5	
167	5432188 XX	IVR	3	
168	5050533XX	IVR	3	
169	5050555XX	IVR	5	
170	5050577XX	IVR	7	
171	5050588XX	IVR	10	
172	505057111 XX	IVR	7	
173	50909333 XX	IVR	3	
174	56666	SMS		3
175	52295	SMS		0
176	52766	SMS		3
177	58355	SMS		As per Plan
178	58081	SMS		0
179	58083	SMS		0
180	54454	SMS		0
181	51503	SMS		0
182	52765	SMS		0
183	53735	SMS		0
184	55365	SMS		0
185	53334	SMS		0
186	59751 / 59752 / 59753	SMS		0
187	9159754	SMS		Toll free
188	9159755	SMS		Toll free
189	54457	SMS		0
190	59999	SMS		3
191	57171	SMS		0
192	53734	SMS		0
193	51969	SMS		1
194	54333	SMS		As per Plan
195	54330	SMS		As per Plan
196	54323	SMS		As per Plan
197	54324	SMS		As per Plan
198	53736	SMS		3
199	53333	SMS		0

200	54455	SMS		2
201	54456	SMS		3
202	56700	PRBT		0
203	53733	SMS		As per Plan
204	56799	SMS		0
205	54141	SMS		0
206	57766	SMS		1
207	53346	SMS		3
208	51516	SMS		Toll free
209	50250 / 50350	SMS		1
210	51115	SMS		3
211	56070/56677	SMS		3
212	55121	SMS		0
213	57173	SMS		0
214	54321	IVR	2	
215	543210xxxxxx	IVR	Toll free	
216	543212xxxxxx	IVR	2	
217	543213xxxxxx	IVR	3	
218	543215xxxxxx	IVR	5	
219	543216xxxxxx	IVR	6	
220	543217xxxxxx	IVR	2	
221	543218xxxxxx	IVR	3	
222	543211X(7 digit suffix)	IVR	1	
223	505053 (8 digit suffix)	IVR	3	
224	505055 (8 digit suffix)	IVR	5	
225	505057 (8 digit suffix)	IVR	7	
226	505058 (8 digit suffix)	IVR	10	
227	56700	IVR	Toll free	
228	56700XX	IVR	Toll free	
229	56799	IVR	Toll free	
230	565050XXXX	IVR	Toll free	
231	56505	IVR	5	
232	5650577	IVR	5	
233	5600010	IVR	Toll Free	
234	560001016X X	IVR	Rs 6/min	
235	560001019X X	IVR	Rs 9/min	

236	560001011X X	IVR	Rs 1/min	
237	560001012X X	IVR	Rs 2/min	
238	560001013X X	IVR	Rs 3/min	
239	560001015X X	IVR	Rs 5/min	
240	560001018X X	IVR	Rs 8/min	
241	560001022X X	IVR	Rs 12/min	
242	560001025X X	IVR	Rs 15/min	
243	53335	RX Mode	Toll free	
244	5600011	RX Mode	Toll free	
245	5600010	IVR	Toll Free	
246	560001016 wit	IVR	Rs 6/min	
247	560001019 wit	IVR	Rs 9/min	
248	53335	SMS	Toll free	
249	59420	SMS	Toll free	
250	5600010	IVR	Toll free	
251	560001016XX	IVR	Rs.6/min	
252	560001019XX	IVR	Rs.9/min	
253	56161XXX	SMS		Rs.3
254	56767XXXX	SMS		Rs.3
255	56161 with 3-d	SMS	----	Rs.3
256	56767 with 4-d	SMS	----	Rs.3
257	56161XXX	SMS		Rs.3
258	56300	IVR	Toll free	
259	563000X	IVR	Toll free	
260	563001X	IVR	Rs.1/min	
261	563002X	IVR	Rs.2/min	
262	563003X	IVR	Rs.3/min	
263	563005X	IVR	Rs.5/min	
264	563007X	IVR	Rs.7/min	
265	563008X	IVR	Rs.7/min	
266	56300	IVR		TOLLFREE
267	56767	IVR		Rs. 3/MOSM
268	56300(no	IVR	Tollfree	----
269	563000X(7- digit suffix)	IVR	Tollfree	----
270	563001X(7- digit suffix)	IVR	Re.1/min	----
271	563002X(7- digit suffix)	IVR	Rs.2/min	----
272	563003X(7- digit suffix)	IVR	Rs.3/min	----
273	563005X(7- digit suffix)	IVR	Rs.5/min	----
274	563007X(7- digit suffix)	IVR	Rs.7/min	----
275	5600015(no suffix)	IVR	Tollfree	----

276	56000150X(7-digit suffix)	IVR	Tollfree	----
277	56000152X(7-digit suffix)	IVR	Rs.2/min	----
278	56000155X(7-digit suffix)	IVR	Rs.5/min	----
279	56000157X(7-digit suffix)	IVR	Rs.7/min	----
280	56767xxxx	MO SMS service		Rs 3/SMS
281	56161xxx	MO SMS service		Rs 3/SMS
282	56300	IVR	Toll Free	
283	563001xx	IVR	Rs 1/min	
284	563002xx	IVR	Rs 2/min	
285	563003xx	IVR	Rs 3/min	
286	563005xx	IVR	Rs 5/min	
287	563007xx	IVR	Rs 7/min	
288	563008xx	IVR	Rs 7/min	
289	5600015	IVR	Toll Free	
290	56000152xx	IVR	Rs 7/min	
291	56000155xx	IVR	Rs 5/min	
292	56000157xx	IVR	Rs 7/min	
293	58082	FTTH Wallet auto Reversal	----	Tollfree

Special Character Code

Sl. No.	Special character code used	Description of service offered through such special character code	Tariff Applicable in Rs.	
			Voice (Rs./Min)	SMS (Rs./SMS)
1	2	3	4	5
1	*222#	Postpaid billing through C-Topup provided by M/s. Pyro		MT based charging
2	*246#	Retailing of VAS through C Topup & Speed pay		MT based charging
3	*567#	Activation of PRBT services provide by M/s. Onmobile		MT based charging
4	*161# (with 4 digit suffix)	M-Governance services for KTK state govt		Rs.1.5 per session
5	*99#	NPCI services		Rs.0.5 per session
6	*180#	Content discovery service provided by M/s. Pyro		Toll free
7	*91# (with 2 digit)	M governance services of NIC		Toll free
8	*777#	Second Consent for CVPS cum CP by M/s. Netxcell		Toll free
9	*102#	Last call/SMS/GPRS enquiry		Toll free
10	*123#	Balance and validty details		Toll free
11	*124#	Balance/Recharge/STV/ FnF/ Plan change details		Toll free
12	*597#	Data analytic platform		Toll free
13	*511#	M-wallet		Toll free
14	*516#	M-wallet		Toll free
15	*518#	Easy credit platform		Toll free
16	*369#	Andhra bank m-wallet(Speed pay)		MT based charging
17	*121#	My offer service		Tollfree
18	*444#	Activation of DATA & Voice STV		Toll free
19	*99#	NPCI		0.50 per SMS
20	*567#	BSNL Tunes		As per rates defined in Annexure II of Agreement
21	*161#	Mgovernance - Karnatka Government		1.5
22	*777#	CVPS		
23	*121#	Top selling content/free mobile TV,STV Plans/ Hello Tunes		
24	*222#	SURE PAY IN		Toll free
25	*112#	SURE PAY IN		Toll free
26	*241#	SURE PAY IN		Toll free
27	*123#	SURE PAY IN		Toll free
28	*444#	USSD based activation of GSM prepaid Vouchers		Toll free
29	*14406#	M-governance		As per rates defined in Agreement
30	*530#	VAS SERVICES		As per rates defined in Annexure II of Agreement
31	*581*01	M-Governance		Toll Free

32	*666#	FTTH bill payment		Toll free
34	*567#	BSNL Tunes		MT based charging
35	*170#	MCA service		MT based charging
37	*567#	Activation of PRBT services provide by M/s. Onmobile		MT based charging
38	*127#	SMS		Toll free