

Dear BSNL Customers,

BSNL, as you all know, is a quintessential partner of Government of India in providing state-of-the-art telecom services in all nooks and corners of our vast nation, be it the project of BharatNet to connect Gram Panchayats through optical fiber for high-speed broadband connectivity or providing telecom services in LWE states.

BSNL, a hundred percent owned Government of India PSU, providing bouquet of services in the most fiercely competitive scenario, not only sustaining but increasing its market share as far as mobile telephony is concerned. Our moto is to serve our customers with transparency and with a smile. BSNL has taken initiative by facilitating Wi-Fi hotspots at strategic locations to strengthen its mobile data network, resulting in unprecedented data growth in this sector.

I am well aware of its strengths and areas where we still have scope to improve to serve you better. On behalf of each and every employee of BSNL, its associations, its management and myself, I assure you that in this given scenario where all kinds of negative talks are heard about BSNL, we are committed to once again take BSNL on the path of success. With Government of India standing right besides us, let there be no doubt whatsoever that BSNL is here to stay, serve, survive and succeed in all its endeavour to serve the nation for all its telecom requirements.

With Good Wishes,

(Pravin Kumar Purwar)

CMD, BSNL