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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. BSNL/NTR/EB-NCR-II/Circle SI/17-18

Dated: 08-09-2017

### Corrigendum-1

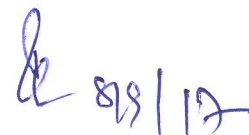
Ref:- BSNL/NTR/EB-NCR-II/SI/2013-14 dtd 24<sup>th</sup> March '2017.

Following amendments have been made in EOI of Circle System Integrator dated 24/03/2017

Eligibility clause (Clause no 2) should be read as:-

#### 2.0 Eligibility Criteria:

- 2.1 The System Integrator (SI) shall be an IT/Networking sector company.
- 2.2 SI or its Parent Company should be a Public Limited or Private limited company, registered in India.
- 2.3 The SI should have a valid CST/State VAT/TIN/GST registration certificate as applicable (Copies of relevant tax/registration certificate to be submitted before any work order to SI)
- 2.4 Each applicant for its empanelment as SI will need to submit refundable security deposit (SD)/ EMD of Rs 50,000, in the form of Bank Guarantee from any schedule bank valid for one year as per Annexure-D.
- 2.5 Performance Bank Guarantee (PBG): The PBG amount is Rs. **3 Lakhs** from any schedule bank with validity of five and half years. – A certificate to be submitted that, once application approved then bank guarantee in prescribed format as per Annexure-B will be submitted within 4 week. The BG submitted as EMD will be returned after submission of PBG of Rs 3 Lakh and signing of agreement. If System Integrator fails to submit PBG in stipulated time then EMD will be forfeited.
- 2.6 The SI shall also submit additional PBG of at least 5% of the P.O value, whenever work is awarded to SI Valid for the duration of project. However, in tender cases SI shall submit EMD/PBG as per customer requirement on back to back basis.
- 2.7 The SI shall be a direct owner of technology or have a direct teaming agreement with each of the Technology Companies directly or with their authorize channels that form the core building block for WAN or related project implementation. The core building blocks may be classified as Servers, Computers, Computer peripherals, Routers, LAN Switches/hubs, Firewall and Leased Line Modems, ISDN backup devices, Connectors and basic computer related software etc.
- 2.8 The SI should provide letters of support from OEM (Original Equipment Manufacturer) or its authroised channels of OEM stating that their solution will be supported on the platform proposed by SI for minimum two years or as per customer requirements.
- 2.9 The SI shall provide 24X7 help center either web based or IVR based. System Integrator shall ensure consultation, assistance and advice within four hours or as defined in SLA entered with the customer. In other cases, complaint may be attended

  
8/9/17

