



Bharat Sanchar Nigam Ltd.

Video Conferencing Application Form

Please fill in the following information to avail **Video Conferencing service**
(Fields marked with * are mandatory fields)

Subscriber Details

* Title	Mr/Mrs/Miss	* First Name	
Middle Name		Last Name	
*Billing Address			
*City		*State	
*Country		* Pin Code	
*Existing BSNL No.			
Residence No.		Office No.	
		Mobile No.	
Email Address			

I have gone through the terms and conditions and abide by the same. *(Yes / No)

-----For Official Use Only-----

-----To be filled by Customer Service Center-----

Received (Rs)		By (Tick one)	Cash/Check/DD
Cheque/DD No		Dated	Drawee Bank
Circle		Town/City/SSA	
Received Date		Received By	

-----To be filled by Commercial Section-----

Status of the Application (Tick one)	Accepted/Rejected
If Accepted, Transaction No.	
If Rejected, Reason for rejection	
Date	Updated By

-----Subscriber's Copy-----

Received (Rs)		By (Tick one)	Cash/Check/DD
Cheque/DD No		Dated	Drawee Bank
Circle		Town/City/SSA	
Received Date		Received By	

Date: ___/___/____ (DD/MM/YYYY)

Signature:

Place: _____

Note: To view terms and conditions turn overleaf.

Terms and Conditions

GENERAL:

- Subject to the acceptance of the application and technical feasibility, BSNL will endeavor to provide the Video Conferencing Service as soon as possible.
- The performance of the service will be dependent on the bandwidth of the IP or ISDN line used by the participants using the service and any drop in the bandwidth due to this will not be under the discretion of BSNL.
- Customers are free to use any video camera which is ITU-T H.320/H.323 compliant.
- The service is offered to the existing BSNL subscribers only.
- The subscriber is required to fully comply with the provisions contained in the Indian Telegraph Act 1885, Indian Telegraph Rules and the Information Technology Act 2000 and any amendments or replacements made thereto from time to time.

OTHERS:

- The service will be activated within 15 days of the form submission at the Customer Service Center.
- The payment can be done by Cash/Cheque/DD. Cheque/DD payment is considered as paid subject to realization.
- The service offerings are under the full discretion of BSNL and are subject to change.
- Billing will be done separately for this service.

RIGHT TO TERMINATE SERVICES:

- BSNL reserves the right to disconnect the service to any customer in case there is sufficient evidence of the customer intentionally or unintentionally using the service in the manner which would adversely impact BSNL or BSNL's network.
- The customer shall be responsible for using the service only for legal and appropriate purposes.
- BSNL reserves the right to terminate the services in the event of non-payment of bills issued by BSNL in accordance with the tariff plans opted by the customer and the extent of usage or any default on the part of the customers.

DISCLAIMER:

- BSNL will exercise all reasonable care in providing its services, but it is not responsible for interruption in service due to power failures, equipment malfunctions, or acts of natural calamity.
- BSNL is not responsible for subscriber's computer hardware and software or areas of the Internet not under its control. BSNL does not warrant privacy, security or efficiency of the Internet.
- BSNL is not responsible for actions taken by its customers or others as a result of its services.