O/o. CS & GM (Legal) Corporate Office, Bharat Sanchar Bhawan 2nd Floor, Ph/Fax: 011-2335 3395, 2335 3389



भारत संचार निगम लिमिटेड

BHARAT SANCHAR NIGAM LIMITED (A Govt. of India Enterprise)

Dated: 16th January, 2023-

To,

The Manager, Corporate Relationship Department, Bombay Stock Exchange Limited, Phiroze Jeejeebbhoy Towers Dalal Street, Mumbai-400001

BSE Scrip Code- 960039 & 974458

Sub: Statement of Investor Complaints for the Quarter ended 31.12.2023 under Regulation 13(3) of the SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015.

Dear Sir,

Pursuant to Regulation 13(3) of the SEBI (Listing Obligation and Disclosure Requirement) Regulations, 2015, listed entity shall file on a quarterly basis, within twenty one days from the end of each quarter, a statement giving the number of investor complaints pending at the beginning of the quarter, those received during the quarter, disposed of during the quarter and those remaining unresolved at the end of the quarter. The Quarterly Report on the Investors Complaints of Bharat Sanchar Nigam Limited for the Quarter ended on 31st December, 2023 is furnished hereunder:

S.No.	Particulars	No. of Complaints
1.	Investors Complaints Pending at the beginning of the quarter	0
2.	Investor Complaints Received during the Quarter	0
3.	Investor Complaints Disposed off during the Quarter	0
4.	Investor Complaints Remaining unresolved at the end of the Quarter	0

Kindly acknowledge the receipt of the same and take the same on record.

Thanking you

Yours faithfully For BHARAT SANCHAR NIGAM LIMITED

> (J.P. Chowdhary) Company Secretary & GM (L)

BEETAL FINANCIAL & COMPUTER SERVICES (P) LTD. (SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262) CIN No: U67120DL1993 PTC 052486

Regd & Admn. Office: BEETAL HOUSE, 3rd Floor, 99 Madangir, Behind LSC

Near Dada Harsukhdas Mandir, New Delhi-110062, Phone: 011-29961281-83

Fax: 011-29961284 Email: beetal@beetalfinancial.com ,Web Site: www.beetalfinancial.com

Ref: -BTL/Q-3/2023-24/2

Dated: 05/01/2024

Bharat Sanchar Nigam Ltd 20, Ashoka Road New Delhi: 110001

Dear Sir,

Re: Status of Complaint for ISIN NOS. INE103D08021 & INE103D08039 GOI GRT Bond for the period 01/10/2023 to 31/12/2023

We append below the break up of Investor's complaint received and redressed at our end during the period from 01/10/2023 to 31/12/2023

Nature of Complaint	Opening Balance	Received	Attended	Pending
SEBI	NIL	NIL	NIL	NIL
BSE/NSE	NIL	NIL	NIL	NIL
Bond Holders/ Investors	NIL	NIL	NIL	NIL

Thanking you,

Yours sincerely, For BEETAL Financial & Computer services Pvt. Ltd

omputer New Delhi

(Punit Mittal) General Manager